

## **Here's a look at some of the updates to Brock University's COVID-19 response for Monday, May 25.**

Brock University Communications <universitycom@brocku.ca>  
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### **Brock youth camps cancelled for the summer**

Brock has made the difficult but responsible decision to cancel this year's summer camps in support of the health and wellness of participants and staff. Programs impacted include Youth University, Brock Sports School and Badgers Sport Camps hosted both on and off-campus.

Camp staff will soon be launching a free Camps at Home website that features daily activities for kids.

Families who were registered for Brock Summer camps are asked to check the email on file for additional information. Refunds will be issued over the coming weeks.

[See the full story in The Brock News here.](#)

### **Brock community required to complete MFA on-boarding process**

In a move to protect Brock and its community from cyber-attacks, the University is adopting Multi-Factor Authentication (MFA) for all faculty, staff and students.

As the Information Technology Services (ITS) team is in the midst of the on-boarding phase, only select departments are currently required to approve MFA logins. However, all faculty, staff and students will be required to go through the on-boarding process, and select one of the authentication methods to prepare for the upcoming MFA enforcements.

ITS is recommending the Microsoft Authenticator Application as it is easy use and does not require assistance from ITS to configure. The application can be downloaded from the Google Play and Apple stores.

[Read the full story in The Brock News here.](#)

### **New features improve user experience of Microsoft Teams**

Microsoft Teams has been updated with a number of new features that improve user experience and productivity. These features allow more participants to be seen on screen, and also include a Raise Hand feature, background effects, live captioning, the ability to download the attendee list, pop-out chat windows and guest access.

For more information, [see this story on the SharePoint news site](#).

### **Update from Brock Central**

On-campus operations may be temporarily suspended, but Brock Central remains committed to supporting the student community. In addition to email service, Brock Central is offering service appointments through Microsoft Bookings. Students can book a virtual appointment directly with a Brock Central team member for quick and easy service. Appointments are not available on-campus at this time.

[Click here for easy access to Bookings](#). Once an appointment has been made, Bookings will automatically send a confirmation via email, containing instructions to join the appointment virtually with Brock Central. This confirmation may route to a folder other than your in-box, so please check all other folders if it doesn't arrive.

### **Morneau Shepell releases new resources for Brock employees**

Brock's Employee and Family Assistance Program (EFAP) provider, Morneau Shepell, has released new resources focused on adjusting to life post-pandemic.

Articles on returning to work and school, self-care, talking to your children post-pandemic and ways to help the local community can all be found on [Brock's Employee Wellness website](#).

Further resources and information can be found in [Morneau Shepell's COVID-19 toolkit](#) or within their [complimentary webinars](#).

### **Mental health resources – update for students**

Brock is dedicated to supporting students with mental health resources.

Face-to-face counselling is currently not available, however same-day drop-in counselling is still accessible. Email [counselling@brocku.ca](mailto:counselling@brocku.ca) to be contacted via Microsoft Teams with an appointment time and a counsellor's name.

For 24/7 personal counselling phone 833-276-2533 (833-BROCK33).

From Monday to Friday, 8:30 a.m. to 4:30 p.m., students can access Student Health Services (SHS) by phoning 905-688-5550 x3243 to leave a message and contact number, or by emailing [referralstaff@brocku.ca](mailto:referralstaff@brocku.ca)

Student Accessibility Services remains available for students and contact information can be found on the [SAS website](#).

If you have questions about COVID-19 symptoms and need to speak to a Student Health Services nurse, please email [COVID19@brocku.ca](mailto:COVID19@brocku.ca)

For medical emergencies, students should phone 911.

Message sent by

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